



Website Terms and Conditions for SNOWGLOBE CREATION.

Last Updated: December 2024

Please read these Terms and Conditions carefully before using our website and services. By accessing or using our website, you agree to comply with and be bound by these Terms and Conditions.

1. Acceptance of Terms

By accessing or using the website and services provided by **SNOWGLOBE CREATIONS**, you agree to be bound by these Terms and Conditions and our Privacy Policy. If you do not agree with these terms, Kindly refrain from using our website.

2. General Information

- The Website is operated by **SNOWGLOBE CREATIONS**.
- We reserve the right to modify, suspend, or terminate any service, product, or feature at any time without prior notice.
- The products and services provided through the Website are available only to users who comply with our Terms and Conditions.

3. Account Registration

To make a purchase, you must create an account on the Website by providing accurate and complete information. You are responsible for maintaining the confidentiality of your account credentials and are fully responsible for all activities under your account.

4. Product Information

We strive to ensure that all products and descriptions on our Website are accurate. However, we do not guarantee the accuracy, completeness, or reliability of any product information. Prices, availability, and product details are subject to change without notice.

5. Orders and Payments

5.1 Placing Orders

By placing an order on the Website, you are offering to purchase the product(s) in accordance with these Terms and Conditions. We reserve the right to refuse or cancel any order for any reason, including if the product is no longer available, there is an error in pricing, or if there are issues with payment processing.

5.2 Payment Methods

We accept payments via the following methods:

- Credit/Debit Cards (Visa, MasterCard, American Express)
- Mobile Payment (e.g. PayPal)
- Bank Transfer
- Other Payment Methods as displayed on the Website.

Payments are processed securely, and your payment information will be handled in accordance with our Privacy Policy.

6. Refund and Return Policy

6.1 Refund Eligibility

You may request a refund if the product you purchased meets any of the following conditions:

- The product is defective or damaged upon arrival.
- The product does not match the description provided on our Website.
- The product was delivered late or incorrectly.

Refunds must be requested within forty-eight hours (48) of receiving the product. To process a refund, we will require proof of purchase and images of the damaged or defective product. If the product is returned, it must be in its original condition and packaging.

6.2 Non-Refundable Items

The following items are non-refundable:

- Items purchased during a sale or promotion.
- Custom-made or personalized products.
- Perishable goods or items with a short shelf life.

6.3 Refund Process

If a refund is approved, the refund will be processed to the original payment method within seven [7] business days. Please note that it may take additional time for the refunded amount to reflect in your account depending on your payment provider.

7. Payment Failure and Transaction Cancellation

7.1 Payment Failure

If a payment fails, you will be notified immediately, and you may attempt the payment again using an alternative payment method. We will not process orders with failed payments.

7.2 Cancelled Transactions

We reserve the right to cancel any transaction at any time for reasons including but not limited to:

- A payment failure or fraudulent payment.
- Product unavailability or an error in product pricing.
- Violation of our Terms and Conditions.

If your transaction is canceled, you will be notified, and any amounts paid will be refunded.

8. Shipping and Delivery

8.1 Shipping Charges

Shipping charges are calculated based on the delivery address and the weight/size of the items ordered. The final shipping cost will be displayed at checkout before you complete your purchase.

8.2 Delivery Times

Delivery times vary based on the shipping method chosen, and the location of the recipient. Estimated delivery times will be provided during checkout. While we make every effort to ensure timely delivery, we are not responsible for delays caused by external factors, such as weather, customs, or shipping carriers.

8.3 Shipping Issues

In case of a lost or delayed shipment, please contact us immediately. We will assist in tracking the order and resolving the issue with the carrier.

9. Intellectual Property

All content on the Website, including but not limited to text, images, logos, product names, graphics, and videos, are owned by **SNOWGLOBE CREATIONS** and are protected by intellectual property laws. You may not use, copy, reproduce, or distribute any content from the Website without our written consent.

10. Privacy and Data Protection

By using our Website, you consent to the collection and use of your personal data in accordance with our Privacy Policy. We are committed to protecting your privacy and ensuring the security of your personal information.

11. Prohibited Activities

You agree not to engage in any of the following prohibited activities:

- Using the Website for illegal purposes or activities.
- Posting or transmitting harmful, abusive, or offensive content.
- Attempting to interfere with the operation of the Website, including through the use of malware or viruses.
- Violating any applicable laws or regulations.

12. Limitation of Liability

To the fullest extent permitted by law, **SNOWGLOBE CREATIONS** is not liable for any direct, indirect, incidental, special, or consequential damages arising from the use of the Website or the purchase of any products, including but not limited to lost profits, loss of data, or damages arising from errors, inaccuracies, or delays in the service.

13. Indemnity

You agree to indemnify, defend, and hold harmless **SNOWGLOBE CREATIONS** its employees, directors, and agents from any claims, damages, losses, liabilities, and costs (including legal fees) arising out of or in connection with your use of the Website, your violation of these Terms and Conditions, or your infringement of any third-party rights.

14. Changes to Terms and Conditions

We reserve the right to update or modify these Terms and Conditions at any time. Any changes will be posted on this page, and the "Last Updated" date at the top of the page will be updated accordingly. Your continued use of the Website after such changes constitutes your acceptance of the updated Terms and Conditions.

15. Contact Information

If you have any questions or concerns about these Terms and Conditions or any other aspect of the Website, please contact us at:

SNOWGLOBE CREATIONS
info@snowglobcreations.com
(+1) 123-456-7890

By using this Website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.